

# GOVT ARTS AND COMMERCE GIRLS COLLEGE RAIPUR

## STUDENT SATISFACTION SURVEY

2021-2022



## Participate in Student Satisfaction Survey (SSS) by NAAC

Dear Students,

NAAC (National Assessment and Accreditation Council) has endeavoured to conduct a **Student Satisfaction Survey (SSS)** the results of which will encompass the accreditation process. The Survey will capture student responses from the list of students provided by the Higher Education Institutes (HEIs). This survey is conducted directly by NAAC to give an opportunity to the students to have their say in assessment and quality improvement process.

NAAC will send online link of the survey to the email address of the student provided by the HEIs, and the student will have to complete and submit the survey in a stipulated time.



### • Rate your Institution

The questionnaire is based on the Likert type scale that means the students will have to give responses on a scale of 0 to 4, with the most positive response being rated as 4 and the most negative response being rated as 0. Analysis of the survey is done using software which will aggregate the responses and generate the score of Student Satisfaction Survey which is important Key Indicator in overall grade of institution.

### • Identity Not Disclosed

Students are randomly selected for the survey by system. Except particular student nobody will know which student has received the SSS email and what they have responded. Thus the students will remain anonymous throughout the process.

More details on survey are available on NAAC website <http://www.naac.gov.in/apply-now>

### • Suggest Improvements

In SSS, twenty of the twenty one questions will be objective in nature, while one question is open ended to elicit observations and suggestions for improvements thereby providing an opportunity to the student to give suggestions and criticisms in their own words. The questionnaire consists of several facets of the teaching learning process.

Student Survey has 30 to 50 weightage in the scoring of institutional Grade and hence responses from students can play a critical role in determining institutional grade. It is desired that active participation of students in the survey will not only empower the students but also help institutions in continuous quality improvement through student engagement.



For queries, kindly contact: Co-ordinator

Questions
Responses
669
Settings

# IQAC

## GOVT ARTS AND COMMERCE GIRLS' COLLEGE RAIPUR

### Govt. Arts and Commerce Girls College, Devendra Nagar, Raipur, (C.G.) 2021-22

Student Satisfaction Survey - महाविद्यालय की छात्राओं के लिए यह छात्र संतुष्टि सर्वेक्षण उच्च शिक्षा की गुणवत्ता बढ़ाने हेतु है।

Email \*

Valid email

This form is collecting emails. [Change settings](#)

Your Full Name \*

Short answer text

Your Class \*

- BSc
- BSc Home Science

The teacher's approach to teaching can best be described as: (शिक्षण के प्रति शिक्षक के दृष्टिकोण को सर्वोत्तम रूप से वर्णित किया जा सकता है:)

☐ Excellent

☐ Very Good

☐ Good

☐ Fair

☐ Poor

Fairness of the internal evaluation process by the teachers. (शिक्षकों द्वारा आंतरिक मूल्यांकन प्रक्रिया की निष्पक्षता।)

☐ Always fair

☐ Usually fair

☐ Sometimes unfair

☐ Usually unfair

☐ Unfair

Was your performance in assignments discussed with you? (क्या सत्रीय कार्यों में आपके प्रदर्शन के बारे में आपसे चर्चा की गई?)

☐ Every time

The institute takes active interest in promoting internship, student exchange, field visit opportunities for students. (संस्थान छात्रों के लिए इंटरशिप, छात्र विनिमय, फ़ील्ड विजिट के अवसरों को बढ़ावा देने में सक्रिय रुचि लेता है)

☐ Regularly

☐ Often

☐ Sometimes

☐ Rarely

☐ Never

The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. (आपके संस्थान में शिक्षण और सलाह देने की प्रक्रिया से आपका संज्ञानात्मक, सामाजिक और भावनात्मक विकास होता है।)

☐ Significantly

☐ Very well

☐ Moderately

☐ Marginally

☐ Not at all

The institution provides multiple opportunities to learn and grow. (संस्था सीखने और बढ़ने के कई अवसर प्रदान करती है।)

How much of the syllabus was covered in the class? (कक्षा में कितने पाठ्यक्रम को कवर किया गया था?)

☐ 85-100%

☐ 70-84%

☐ 55-69%

☐ 30-54%

☐ Below 30%

How well did the teachers prepare for the classes? (शिक्षकों ने कक्षाओं के लिए कितनी अच्छी तैयारी की?)

☐ Thoroughly

☐ Satisfactorily

☐ Poorly

☐ Indifferently

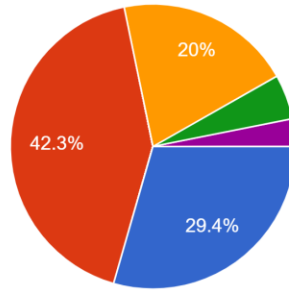
☐ Won't teach at all

How well were the teachers able to communicate? (शिक्षक कितनी अच्छी तरह संवाद करने में सक्षम थे?)

☐ Always effective

How much of the syllabus was covered in the class? (कक्षा में कितने पाठ्यक्रम को कवर किया गया था?)

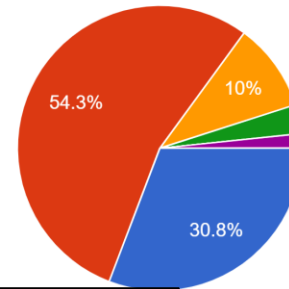
669 responses



- 85-100%
- 70-84%
- 55-69%
- 30-54%
- Below 30%

How well did the teachers prepare for the classes? (शिक्षकों ने कक्षाओं के लिए कितनी अच्छी तैयारी की?)

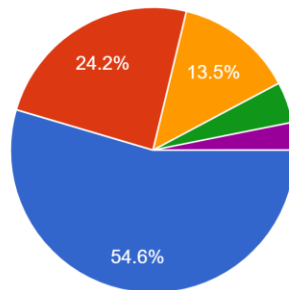
669 responses



- Thoroughly
- Satisfactorily
- Poorly
- Indifferently
- Won't teach at all

How well were the teachers able to communicate? (शिक्षक कितनी अच्छी तरह संवाद करने में सक्षम थे?)

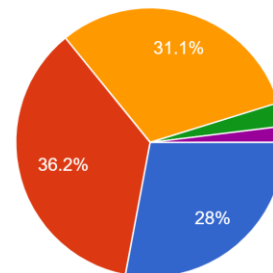
669 responses



- Always effective
- Sometimes effective
- Just Satisfactory
- General
- Very poor

The teacher's approach to teaching can best be described as: (शिक्षण के प्रति शिक्षक के दृष्टिकोण को सर्वोत्तम रूप से वर्णित किया जा सकता है:)

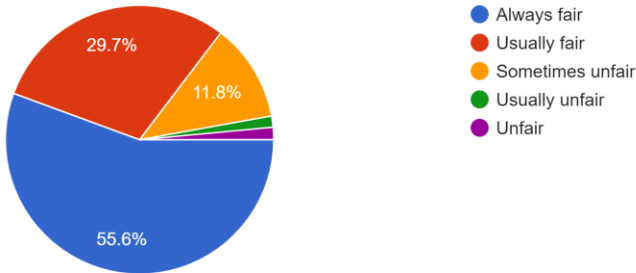
669 responses



- Excellent
- Very Good
- Good
- Fair
- Poor

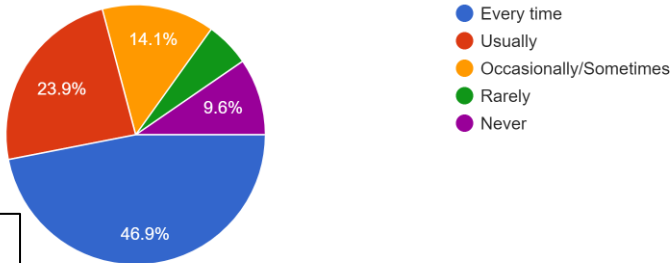
Fairness of the internal evaluation process by the teachers. (शिक्षकों द्वारा आंतरिक मूल्यांकन प्रक्रिया की निष्पक्षता।)

669 responses



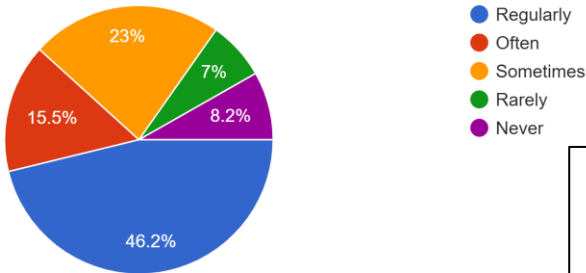
Was your performance in assignments discussed with you? (क्या सत्रीय कार्यो में आपके प्रदर्शन के बारे में आपसे चर्चा की गई?)

669 responses



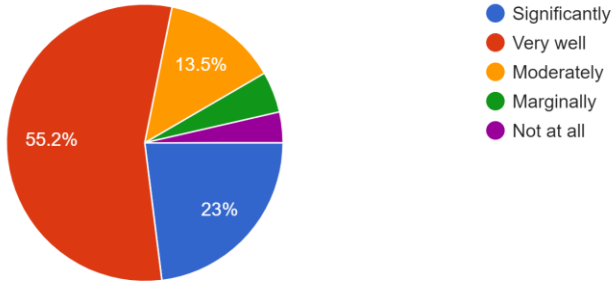
The institute takes active interest in promoting internship, student exchange, field visit opportunities for students. (संस्थान छात्रों के लिए इंटरन...ड विजिट के अवसरों को बढ़ावा देने में सक्रिय रुचि लेता है)

669 responses



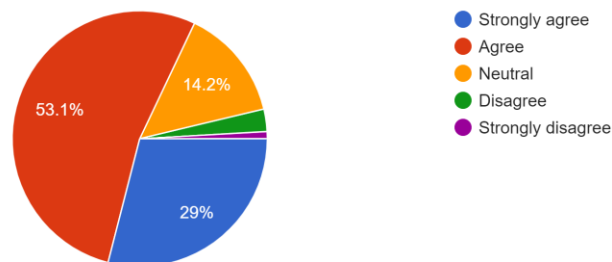
The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. (आपके संस्थान में शिक्षण और सलाह दे... संज्ञानात्मक, सामाजिक और भावनात्मक विकास होता है।)

669 responses



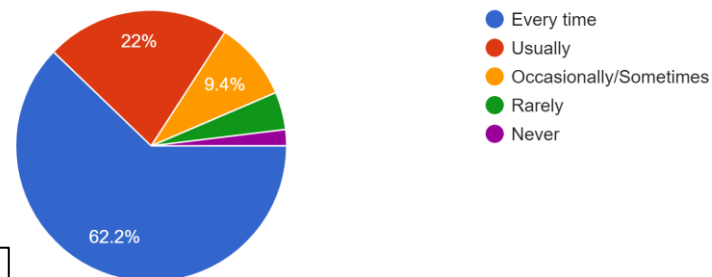
The institution provides multiple opportunities to learn and grow. (संस्था सीखने और बढ़ने के कई अवसर प्रदान करती है।)

669 responses



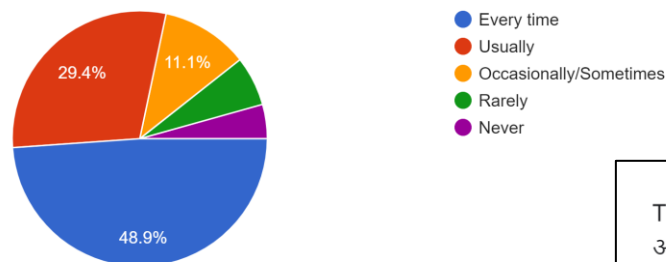
Teachers inform you about your expected competencies, course outcomes and programme outcomes. (शिक्षक आपको आपकी अपेक्षित दक्षताओं, पाठ्यक्र...ामों और कार्यक्रम परिणाम के बारे में सूचित करते हैं।)

669 responses



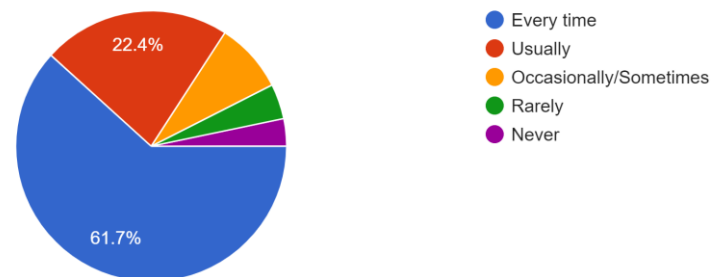
Your mentor does a necessary follow-up with an assigned task to you. (आपका गुरु आपको सौंपे गए कार्य के साथ एक आवश्यक अनुवर्ती कार्रवाई करता है।)

669 responses



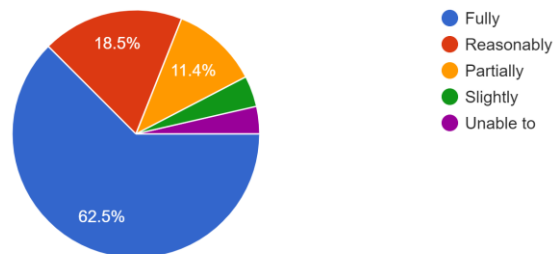
The teachers illustrate the concepts through examples and applications. (शिक्षक उदाहरणों और अनुप्रयोगों के माध्यम से अवधारणाओं को स्पष्ट करते हैं।)

669 responses



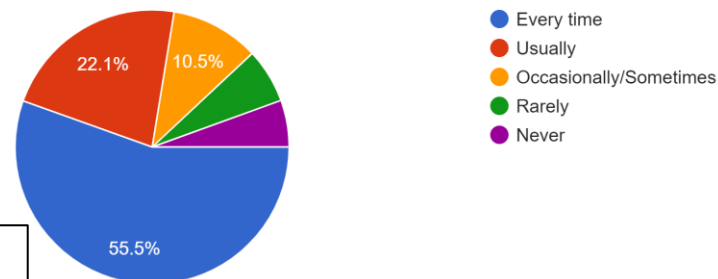
The teachers identify your strengths and encourage you with providing right level of challenges. (शिक्षक आपकी ताकत की पहचान करते हैं और आपको सही स्तर प्रदान करने के लिए प्रोत्साहित करते हैं।)

669 responses



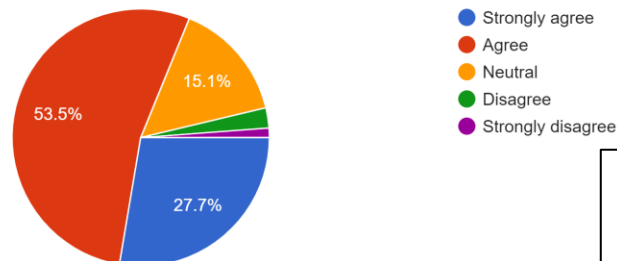
Teachers are able to identify your weaknesses and help you to overcome them. (शिक्षक आपकी कमजोरियों को पहचानने में सक्षम होते हैं और उन्हें दूर करने में आपकी मदद करते हैं)

669 responses



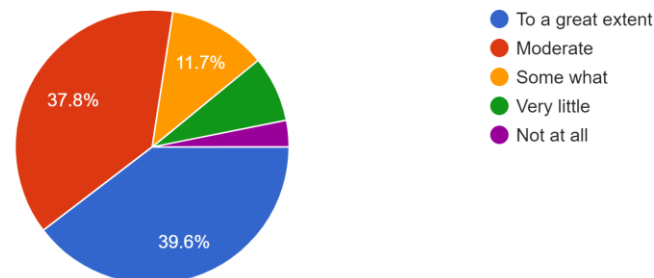
The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. (संस्था ...िक्षण अधिगम प्रक्रिया की गुणवत्ता में सुधार करती है।)

669 responses



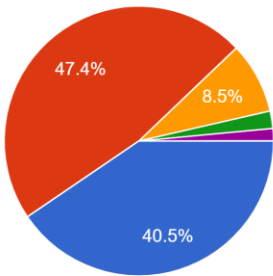
The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning. (The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning.)

669 responses



Teachers encourage you to participate in extracurricular activities. (शिक्षक आपको पाठ्येतर गतिविधियों में भाग लेने के लिए प्रोत्साहित करते हैं।)

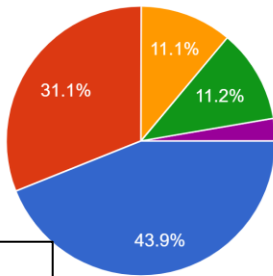
669 responses



- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. (संस्थान/शिक्षकों द्वारा सॉफ्ट स्किल्स, लाइफ स्किल्स और एम्प्लॉयability स्किल्स को विकसित करने के प्रयास किए जाते हैं।)

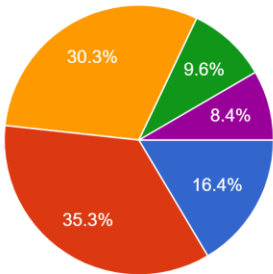
669 responses



- To a great extent
- Moderate
- Some what
- Very little
- Not at all

What percentage of teachers use ICT tools while teaching. (कितने प्रतिशत शिक्षक आईसीटी उपकरण का उपयोग करते हैं)

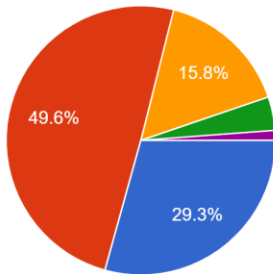
669 responses



- Above 90%
- 70-89%
- 50-69%
- 30-49%
- Below 29%

The overall quality of teaching-learning process in your institute is very good. (आपके संस्थान में शिक्षण-अधिगम प्रक्रिया की समग्र गुणवत्ता बहुत अच्छी है।)

669 responses



- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree